# **Dental**



# COMMONLY COVERED

- Exams and cleanings
- X-rays
- Fillings
- Tooth extractions
- Child braces

# PROTECTS YOUR SMILE.

You can feel more confident with a dental plan that encourages routine cleanings and checkups. A dental plan helps protect your teeth for a lifetime.

# PREVENTS OTHER HEALTH ISSUES.

Just annual preventive care alone can help prevent other health issues such as heart disease and diabetes. Many plans cover preventive services at or near 100% to make it easy for you to use your dental benefits.

#### LOWERS OUT-OF-POCKET EXPENSES.

Seeing an in-network dentist can reduce your fees approximately 30% from their standard fees. Add the benefits of your coinsurance to that and things are looking good for your wallet.

#### **HOW CAN DENTAL CARE HELP?**

Gum disease may cause tooth loss and may be linked to other health problems such as heart disease and diabetes.<sup>1</sup> Brushing, flossing, and seeing your dentist regularly can help reduce the impact of gum disease.<sup>2</sup>

TOWN AND COUNTRY SUPER MARKET, INC.

All Eligible Employees

PLAN # 939521

Sun Life Assurance Company of Canada

2565199 DASO14 CL1 05/28/2025 09:44:32

CALENDAR YEAR MAXIMUM	IN-NETWORK	OUT-OF-NETWORK
Type I, II, III (Preventive, Basic and Major Services)	\$1,000 per person	\$1,000 per person
Type IV Ortho Service	\$1,000 lifetime per child	\$1,000 lifetime per child

Services performed by in-network and out-of-network providers share the same deductible application and benefit maximums.

#### **CALENDAR YEAR DEDUCTIBLE**

PROCEDURE	IN-NETWORK	OUT-OF-NETWORK
Type I Preventive Services	N/A	N/A
Type II, III (Basic and Major Services)	\$100 individual	\$100 individual
Type IV Ortho Services	N/A	N/A

#### THE PLAN PAYS THE FOLLOWING PERCENTAGE FOR PROCEDURES

PROCEDURE	IN-NETWORK	OUT-OF-NETWORK
Type I Preventive Services	100%	100%
Type II Basic Services	80%	80%
Type III Major Services	50%	50%
Type IV Ortho Services	50%	50%

#### **SERVICES**

# **Type I Preventive Dental Services, including:**

- Oral evaluations 2 in any calendar year
- Routine dental cleanings 2 in any calendar year
- Fluoride treatment 2 in any calendar year. Only for children under age 19
- Sealants no more than 1 per tooth in any 36 month period, only for permanent molar teeth. *Only for children under age 16*
- Bitewing x-rays 2 in any 12 month period
- Intraoral complete series x-rays 1 in any 36 month period
- Genetic test for susceptibility to oral diseases

#### Type II Basic Dental Services, including:

- New fillings, including posterior composites
- Space maintainers only for children under age 17
- Simple extractions, incision and drainage
- Surgical extractions of erupted teeth, impacted teeth, or exposed root
- Biopsy (including brush biopsy)
- Endodontics (includes root canal therapy) 1 per tooth in any 24 month period
- General anesthesia/IV sedation medically required
- Minor gum disease (non-surgical periodontics)
- Scaling and root planing 1 in any 36 month period per area
- Periodontal maintenance 2 in any calendar year

- Localized delivery of antimicrobial agents
- Stainless steel crowns only for children under age 19
- Major gum disease (surgical periodontics)

# **Type III Major Dental Services, including:**

- Dentures and bridges subject to 5 year replacement limit
- Inlay, onlay, and crown restorations 1 per tooth in any 5 year period

#### **Type IV Ortho Services, including:**

Orthodontic treatment is limited to your dependent children

# **Waiting Periods**

For a complete description of services and waiting periods, please review your plan document. If you were covered under your employer's prior plan the wait will be waived for any type of service covered under the prior plan and this plan.

- No waiting period for preventive, basic or major services
- No waiting period for orthodontic services

# Frequently asked questions

#### How does a PPO work?

PPO stands for Participating Provider Organization. With a dental PPO plan, dental providers agree to participate in a dental network by offering discounted fees on most dental procedures. When you visit a provider in the network, you could see lower out-of-pocket costs because providers in the network agree to these prenegotiated discounted fees on eligible claims.

#### How do I find a dentist?

Simply visit www.sunlife.com/findadentist. Follow the prompts to find a dentist in your area who participates in the PPO network. You do not need to select a dentist in advance. The PPO network for your plan is the Sun Life Dental Network® with 130,000+ unique dentists3.

#### Do I have to choose a dentist in the PPO network?

No. You can visit any licensed dentist for services. However, you could see lower out-of-pockets costs when you visit a dentist in the network.

### Are my dependents eligible for coverage?

Yes. Your plan offers coverage for your spouse<sup>4</sup> and dependent children. An eligible child is defined as a child to age 26.5

# What if my spouse and I work for the same employer?

Under the policy, if you are married to another employee, you should check with your benefits administrator to confirm whether you are eligible to enroll your spouse as a dependent and to confirm any additional considerations for enrolling dependent children (if dependent child coverage is available).

# What if I have already started dental work, like a root canal or braces, that requires several visits?

Your coverage with us may handle these procedures differently than your prior plan. To ensure a smooth transition for work in progress, call our dental claims experts before your next visit at 800-442-7742.

### Do I have to file the claim?

Many dentists will file claims for you. If a dentist will not file your claim, simply ask your dentist to complete a standard American Dental Association (ADA) claim form and mail it to:

Sun Life PO Box 311 Milwaukee, WI 53201-0311

# How can I get more information about my coverage or find my dental ID card?

After the effective date of your coverage, you can view benefit information online at your convenience through your Sun Life account. To create an account go to www.sunlife.com/account and register. You can also access this information from our mobile app, which is available for Apple and Android devices. Or you can call Sun Life's Dental Customer Service at 800-442-7742. You can also call any time, day or night, to access our automated system and get answers to common questions when it's convenient for you.

# What value added benefits does my plan include?

Your plan includes our Lifetime of Smiles® program, with benefits many people prefer, such as tooth-colored fillings for back teeth and brush biopsies for the early detection of oral cancer.

# **CONSIDER A PRE-DETERMINATION OF BENEFITS**

They allow us to review your provider's treatment plan to let you know before treatment is started how much of the work should be covered by the plan, and how much you may need to cover. We recommend them for any dental treatment expected to exceed \$500.

- 1. Provided for informational purposes only. For further details you should talk to your dental provider.
- 2. Provided for informational purposes only. For further details you should talk to your dental provider.
  3. Sun Life's dental networks include its affiliate, Dental Health Care Alliance, L.L.C.® (DHA), and dentists under access arrangements with other dental networks. Nationwide counts are state level totals.
- 4. If permitted by the Employer's employee benefit plan and not prohibited by state law, the term "spouse" in this benefit includes any individual who is either recognized as a spouse, a registered domestic partner, or a partner in a civil union, or otherwise accorded the same
- 5. Please see your employer for more specific information.

# Important information

#### **Benefit adjustments**

Benefits will be coordinated with any other dental coverage. Under the Alternative Treatment provision, benefits will be payable for the most economical services or supplies meeting broadly accepted standards of dental care.

#### Late entrant

If you or a dependent apply for dental coverage more than 31 days after you become eligible, you or your dependent are a late entrant. The benefits for the first 12 months for late entrants will be limited as follows:

TIME COVERED CONTINUOUSLY UNDER THE PLAN	BENEFITS PROVIDED FOR ONLY THESE SERVICES
Less than 6 months	Preventive Services
At least 6 months but less than 12 months	Preventive Services and fillings under Basic Services
At least 12 months	Preventive, Basic, Major and Ortho Services

We will not pay for treatments subject to the late entrant limitation, and started or completed during the late entrant limitation period.

To become covered, you must meet the eligibility requirements set forth by your employer. Your coverage effective date will be determined by the Plan and may be delayed if you are not actively at work on the date your coverage would otherwise go into effect. Similarly, dependent coverage, if offered, may be delayed if your dependents are in the hospital (except for newborns) on the date coverage would otherwise become effective. Refer to your Plan Document for details.

#### **Limitations and exclusions**

Exclusions and limitations may vary by state law and regulations. This list may not be comprehensive. Please see your plan document or ask your benefits administrator for details.

#### **Dental**

We will not pay a benefit for any Dental procedure, which is not listed as a covered dental expense. Any dental service incurred prior to the Effective date or after the termination date is not covered, unless specifically listed in your plan document. A plan participant must be a covered dental plan participant under the Plan to receive dental benefits. The Plan has frequency limitations on certain preventive and diagnostic services, restorations (fillings), periodontal services, endodontic services, and replacement of dentures, bridges and crowns. All services must be necessary and provided according to acceptable dental treatment standards. Treatment performed outside the United States is not covered, except for emergency dental treatment, subject to a maximum benefit.

This Overview is preliminary to the issuance of the Plan. Refer to your Plan document for details. Receipt of this Overview does not constitute approval of coverage under the Plan. In the event of a discrepancy between this Overview, the Plan Document and the Plan, the terms of the Plan will govern. Product offerings may not be available in all states and may vary depending on state laws and regulations.

Sun Life companies include Sun Life and Health Insurance Company (U.S.) and Sun Life Assurance Company of Canada (collectively, "Sun Life"). Administrative Services Only services for self-funded dental plans are administered by Sun Life Assurance Company of Canada (Wellesley Hills, MA) in all states except New York.

© 2024 Sun Life Assurance Company of Canada, Wellesley Hills, MA 02481. All rights reserved. The Sun Life name and logo are registered trademarks of Sun Life Assurance Company of Canada. Visit us at www.sunlife.com/us.

GVBH-EE-8384 SLPC 29579